

Budget Proposals 2013/14: Major Decision: Business Unit: Supporting People

Combined Impact Assessment: Full assessment (Part 2)

The council and its partners are facing a significant challenge in the savings it needs to make over the next couple of years. This Full Impact Assessment has been developed as a tool to enable business units to fully consider the impact of proposed major decisions on the community. As a council we need to ensure that we are able to deliver the savings that we need to make from the 1st April and be able to justify our decisions through any legal challenge.

This full assessment, combined with the initial review, will evidence that you have fully considered the impact of your proposed changes and carried out appropriate consultation on those changes with the key stakeholders. The Combined Impact Assessment will allow Councillors to make informed decisions as part of the decision-making process regarding the council's budget.

Name: Lisa Smith / Tracey Field

Position: Acting Supporting People Managers

Business Unit: Supporting People

Department: Supporting People

Date Commenced: November 2012

Date: January 2013

Summary from Overall Proposal

Proposals – Outline	Savings 2013/14		Implementation Cost Include brief outline + year incurred	Delivery In place 01/04/13 If earlier or later state date	Risks / impact of proposals <ul style="list-style-type: none"> Potential risks Impact on community Knock on impact to other agencies 	Type of decision*		
	Income £ 000's	Budget reduction £ 000's				Internal	Minor	Major
Offender management floating support <ul style="list-style-type: none"> Reconfiguration of support to offenders. 		170		1/4/13	<ul style="list-style-type: none"> Meeting needs of service users through generic floating support services and cessation of bespoke offender programme. Specific training to be provided to staff to meet offender clients specific needs. 			x

Section 1: Purpose of the proposal/strategy/decision

No	Question	Details
1.	Clearly set out the purpose of the proposal	<p>The proposal is to end the contract currently in place with Sanctuary Supported Living for the provision of a specific floating support service for clients of the Probation Service. The average stay in this service is 3 months and referrals into the service will be tailed off to ensure there are no clients in the service at contract who will need to be transferred to another service.</p> <p>Key objectives:-</p> <ul style="list-style-type: none"> To continue to provide support to this client through other existing services To provide support to this client group in a way that offers better value for money to the Authority To realise a saving of £170,000 within the Supporting People budget

No	Question	Details
2.	Who is intended to benefit / who will be affected?	<p>The groups who will be most affected by the proposal are:-</p> <ul style="list-style-type: none"> • Offenders • Offender Managers within the Probation Service who have direct access to the provision for their clients • The service provider and their staff • Clients accessing generic support services may experience delays through increased overall demand on the service <p>The key stakeholder is Devon & Cornwall Probation Service. They currently contribute £30,000 of the total annual service cost of £200,000, but are the main beneficiaries of the outcomes delivered by the service.</p>
3.	What is the intended outcome?	<p>The intended outcome of this proposal is to continue to provide support to this client group, but by combining it with other existing services achieves efficiencies and ensures that support continues to be provided but in a way that offers better value for money to the Authority resulting in a saving of £170,000 within the Supporting People budget.</p> <p>Staff within existing floating support services are up skilled workers to enable them to work with individuals who are subject to Multi-Agency Public Protection Arrangements (MAPPA)</p>

Section 2: Equalities, Consultation and Engagement

Torbay Council has a moral obligation as well as a duty under the Equality Act 2010 to eliminate discrimination, promote good relations and advance equality of opportunity between people who share a protected characteristic and people who do not.

The **Equalities, Consultation and Engagement** section ensures that, as a council, we take into account the Public Sector Equality Duty at an early stage and provide evidence to ensure that we fully consider the impact of our decisions/proposals on the Torbay community.

Evidence, Consultation and Engagement

No	Question	Details
4.	Have you considered the available evidence?	The proposal will affect the clients of the Probation Service, in that they will no longer have a floating support service targeted specifically for the client group. The needs of offenders in terms of housing related support can be met within a generic service.
5.	How have you consulted on the proposal?	<p>We have consulted with the Probation Service and the service provider on the proposal. As part of this process the provider was asked to identify options on how they may be able to reduce the cost of service delivery.</p> <p>It is not possible to identify the future users of this service, and therefore it has not been possible to engage them in any specific consultation.</p> <p>This proposal was also considered at the Priorities & Resources meeting which took place on the 11th January.</p>
6.	Outline the key findings	<ul style="list-style-type: none"> • Concerns were expressed by the provider that there was a risk that staff skills in relation to dealing with MAPPA cases would be lost if the service were to end as these specific skills may not be found in staff within a generic support service. This concern has been echoed by the Probation Service, however, DCPT are unable to guarantee a financial contribution to the service beyond the end of the current financial year. • The current provider delivers one of the generic floating support services and they agree this client groups housing related support needs can be met within a generic provision, but are concerned about the ability of the service to work with MAPPA clients. • This is a high cost service. The proposal submitted by the provider to reduce the value of the contract offered a reduction in cost against a proportionate reduction in capacity, but this does not offer better value for money. <p><u>Priorities & Resources:</u></p> <p>Please Note: The comments of the Overview and Scrutiny Board are set out in paragraphs 4.16-4.18 of its report “Review of Priorities and Resources 2013/2014”</p>
7.	What amendments may be required as a	The need to up skill staff within the generic floating support provision to have a level of understanding around working with individuals who are subject to MAPPA has been identified and as a result arrangements will be made to enable staff

No	Question	Details
	result of the consultation?	to be skilled up in this area prior to the commencement of the new arrangements. The impact on system capacity overall and therefore waiting times is unclear at this stage contingency plans will be put in place to provide increased capacity, should it be required.

Positive and Negative Equality Impacts

No	Question	Details		
8.	Identify the potential positive and negative impacts on specific groups			
		Positive Impact	Negative Impact	Neutral Impact
	All groups in society generally		There will be an overall system capacity issue- which will mean all people are likely to have to wait longer for Supporting People services	This service works specifically with offenders but they will continue to receive a service within a wider service.
	Older or younger people			No differential impact on this group, other than that detailed above in respect of an overall system capacity issue.
	People with caring responsibilities			No differential impact on this group other than that detailed above in respect of an overall system capacity issue.
	People with a disability			No differential impact on this group other than that detailed above in respect of an overall system capacity issue.

No	Question	Details	
	Women or men		No differential impact on this group other than that detailed above in respect of an overall system capacity issue.
	People who are black or from a minority ethnic background (BME)		No differential impact on this group other than that detailed above in respect of an overall system capacity issue.
	Religion or belief (including lack of belief)		No differential impact on this group other than that detailed above in respect of an overall system capacity issue.
	People who are lesbian, gay or bisexual		No differential impact on this group other than that detailed above in respect of an overall system capacity issue.
	People who are transgendered		No differential impact on this group other than that detailed above in respect of an overall system capacity issue.
	People who are in a marriage or civil partnership		No differential impact on this group other than that detailed above in respect of an overall system capacity issue.
	Women who are pregnant / on maternity leave		No differential impact on this group other than that detailed above in respect of an overall system capacity issue.

No	Question	Details	
			issue.
	Socio-economic (including child poverty)		No differential impact on this group other than that detailed above in respect of an overall system capacity issue.
9.	Is there scope for your proposal to eliminate discrimination, promote equality of opportunity and/or foster good relations?	The service promotes equality of opportunity by providing support to prevent homelessness, hospital admission, crisis and health deterioration.	

Section 3: Steps required to manage the potential impacts identified

No	Action	Details
10.	Summarise any positive impacts and how they will be realised most effectively?	
11.	Summarise any negative impacts and how these will be managed?	<p>The proposal to amalgamate the specific support into generic floating support will mean that there will be a general reduced system capacity for Supporting People services. We are working to improve throughput in other services, to free up resources more quickly. Prioritisation for services is being reviewed to ensure that the people most in need are those who are prioritised for service. Supporting People will be monitoring the access times to service following the changes to understand the impact and may make further commissioning decisions should the impact become unacceptable.</p> <p>The concern raised regarding the service working with MAPPA clients will be addressed by skilling-up the wider workforce. It is worth noting that MAPPA clients have multi-agency management plans in place.</p>

Section 4: Recommended course of action

No	Action	Details
12.	State a recommended course of action [please refer to action plan on page 9]	<p>Outcome 1: No major change required - EIA has not identified any potential for adverse impact in relation to equalities and all opportunities to promote equality have been taken.</p> <p>It is recommended that this proposal is implemented.</p>

Section 5: Monitoring and Action Plan

No	Action	Details
13.	Outline plans to monitor the actual impact of your proposals	Waiting times at the hub will be monitored to assess the impact on the overall system of this reduction in capacity.

Action plan

No.	Action	Reason for action / contingency	Resources	Responsibility	Deadline date
1	Training staff in respect of dealing with MAPPA clients	To ensure staff in general needs services are skilled in working with offenders who are MAPPA cases	Probation to provide training, so no resource for required for the authority	Devon and Cornwall Probation Trust	31st March
2	Monitor waiting times in the hub	To enable commissioners to understand the impact of changes	Referral hub to build a report	Supporting People/Referral Hub	End Feb 2013 and on-going